



**You can count on us to continue to do our best to serve you**

If you have any questions please call Operations at 703-929-8395

Our top priority is the safety of you and our employees. We are constantly monitoring reliable sites for information, updates, recommendations, and protocols:

[World Health Organization](#), [Centers for Disease Control and Prevention](#), [Virginia Department of Health](#)

- We have implemented enhanced cleaning procedures in our trucks and offices, following CDC and public health guidance
- We, of course, stress the importance of good hygiene, like frequent hand washing. Please provide your moving crew access to a sink, soap and paper towels throughout your move
- Rather than greeting you with handshakes, you can expect our employees to greet you in some other way, including a fist or elbow bump – or just a smile and a wave

**Some tips and requests as you plan and prepare for your move:**

- Carmack Moving & Storage, Inc is offering virtual and over the phone estimates. In-home visits are still available at this time if you would prefer
- A recommendation is to purchase new moving boxes, tape, and supplies; this isn't the time to use recycled boxes from online sources and free sites or from stores
- To ensure everyone's health and safety, if you, or anyone in your household, may have contracted Coronavirus, or are isolating due to exposure to the virus, call us to explain the situation; we will definitely work ***with*** you to reschedule your move
- If you are in a vulnerable group, over 70 or have a compromised immune system, for your safety you may want to consider re-scheduling your move or putting your move on hold

